

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of

Kazuko KIRIHARA et al.

Application No.: 10/661,505

Filed: September 15, 2003

Docket No.: 117187

For: SERVICE PROCESSING APPARATUS AND SERVICE PROCESSING METHOD

INFORMATION DISCLOSURE STATEMENT

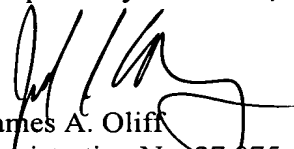
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Pursuant to 37 CFR §1.56, the attention of the Patent and Trademark Office is hereby directed to the reference(s) listed on the attached PTO-1449. Unless otherwise indicated herein, one copy of each reference is attached. It is respectfully requested that the information be expressly considered during the prosecution of this application, and that the reference(s) be made of record therein and appear among the "References Cited" on any patent to issue therefrom.

- ☒ 1. This Information Disclosure Statement is being filed (a) within three months of the U.S. filing date of this non-CPA application, OR (b) before the mailing date of a first Office Action on the merits in the present application. No certification or fee is required.
- ☒ 2. An English-language Abstract of the non-English language reference No. 1 is attached hereto.
- ☒ 3. A computer-generated English translation of the following Japanese Patent Publication has been obtained from the website of the Japanese Patent Office ([<http://www.jpo.go.jp>]), and is attached, but has not been reviewed for accuracy. See Reference 1.
- ☒ 4. Relevance of the non-English language reference No. 4 is discussed in the present specification.

Respectfully submitted,



James A. Oliff
Registration No. 27,075

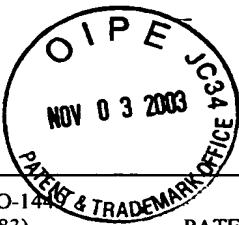
Joel S. Armstrong
Registration No. 36,430

JAO:JSA/tmw

Date: November 3, 2003

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| DEPOSIT ACCOUNT USE AUTHORIZATION Please grant any extension necessary for entry; Charge any fee due to our Deposit Account No. 15-0461 |
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Sheet 1 of 1

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| Form PTO-144 (REV. 8-83) US Dept. of Commerce PATENT & TRADEMARK OFFICE INFORMATION DISCLOSURE STATEMENT (Use several sheets if necessary) | ATTY DOCKET NO. 117187 | APPLICATION NO. 10/661,505 |
| | APPLICANTS Kazuko KIRIHARA et al. | |
| | FILING DATE September 15, 2003 | |

U.S. PATENT DOCUMENTS

| EXAMINER INITIAL | | DOCUMENT NUMBER | DATE | NAME | CLASS | SUB CLASS |
|---------------------|--|-----------------|------|------|-------|--------------|
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FOREIGN PATENT DOCUMENTS

| | | DOCUMENT NUMBER | DATE | COUNTRY | CLASS | SUB CLASS |
|--|---|---|------------|---------|-------|--------------|
| | 1 | JP A 10-83263 (with abstract and translation) | 03/31/1998 | Japan | | |
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OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, etc.)

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Examiner: Initial if citation considered, whether or not citation is in conformance with M.P.E.P. 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

Date: November 3, 2003